

Do you need an interpreter?
English

Do you need an interpreter?

We provide free interpreter services to support you during appointments

Interpreting services are available to meet your communication needs whilst you are in contact with this service.

You can ask for an interpreter if you talk to us in person or over the telephone, if you:

- Speak little or no English
- Use British Sign Language
- Use Sign Supported English
- Use Lip Speaking Interpreters

Telephone Interpreters

If your first language is not English, language barriers are quickly removed by using telephone interpreters. Please let someone know what your first language is so they can contact an interpreter for you.

Face-to-Face Interpreters

Face to face interpreters need to be booked in advance. If you would like to have a face-to-face interpreter with you when you attend for an appointment, please let us know as soon as possible.

Please let your worker know if you require an interpreter of a particular gender, faith or ethnic background

Family and friends as interpreters

You can ask a family member or friend to attend appointments with you but we recommend that they do not act as your interpreter. This is to make sure the information we gain in order to support your needs is correct.